

Uberrimae **Fidei**

May 26, 2025

ATTY. REYNALDO A. REGALADO

Insurance Commissioner Insurance Commission 1071 United Nations Ave., Manila

THRU : IC RECORDS SECTION

SUBJECT : ANNUAL CORPORATE GOVERNANCE REPORT FOR THE YEAR 2024

Dear Sir,

In compliance with the above-mentioned subject, please find enclosed the **Annual Corporate Governance Report of Intrastrata Assurance Corporation for the year 2024**.

We trust that the enclosed document is in order.

Very truly yours,

MA. DO ORES R. APOSTOL

Vice President – Finance and Compliance Officer



Encls. Two (2) physical copies of 2024 Annual Corporate Governance Report

8/F 88 Corporate Center Building, Sedeño Cor. Valero Streets, Salcedo Village, Makati City, Philippines Trunklines: 8817-3031 to 34 • Fax No.: 8364-0848

ANNUAL GOVERNANCE REPORT INTRASTRATA ASSURANCE CORPORATION

- 1. For the fiscal year ended <u>2024</u>
- 2. Certificate Authority: Number 2025/66-R
- 3. Province, Country or other jurisdiction of incorporation or organization: Philippines
- 4. 8thFlr. 88 Corporate Center Sedeño Cor. Valero Sts. Salcedo Village, Makati City.
- 5. (632)817-30-31 to 34.
- 6. <u>www.intrastrata.com</u>

ANNUAL CORPORATE GOVERNANCE REPORT				
	Compliant/ Non- Compliant	Additional Information	EXPLANATION	
	THEBOARD'SGO	OVERNANCEANDRESPONSIBILITIES		
Principle 1: The company should be headed by a consistent with its corporate objectives and the long-te		-	lity of the corporation in a manner	
RECOMMENDATION1.1				
 Board is composed of directors with collective working knowledge, experience or expertise that is relevant to company's industry/sector. 	Compliant	Reference: 2024 ISAC General Information Sheet (GIS)		
2. Board has an appropriate mix of competence and expertise.	Compliant	2024 Annual Statement of ISAC Board of Directors Profile page 1.		
3. Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	Compliant			
RECOMMENDATION1.2				
 Board is composed of a majority of non-executive Directors 	Compliant	Reference: - 2024 ISAC GIS - 2024 Annual Statement of ISAC Page 1 The Board of Directors of ISAC for the year 2024 is composed of 8 members, 3 are Executive Directors, 3 are Independent Directors and 2 are non-executive directors.		

RECOMMENDATION1.3			
 Company provides in its Board Charter or Manual On Corporate Governance a policy on training of directors. 	Compliant	Reference: Manual on Corporate Governance Art.3 Sec.C.7 and C.8 "Must have attended a special seminar on corporate governance conducted by a training provider accredited by the Insurance Commission"	
 Company provides in its Board Charter or Manual on Corporate Governance an orientation program for first time directors. Company has relevant annual continuing training for all directors. 	Compliant	"Members of the Board of Directors must have appropriate skills upon appointment, keep abreast of all laws, regulations and changing commercial landscapes by availing in-house training and external courses and seminars The orientation program for first-time directors and continuous training for all directors aim to promote effective board performance and qualification of the directors in fulfilling their duties and responsibilities. The company encourages its Board of Directors to attend the annual seminar or programs being offered by Institute of Corporate Directors, Securities and Exchange Commission and Insurance Commission by giving them incentive/benefits to attend such programs	
RECOMMENDATION1.4		1	
1. Board has a policy on board diversity.	Compliant	Reference: Board Diversity Policy of ISAC The 2024 Board of Directors of ISAC is composed of 6 male directors and 2 female directors. On January 1, 2021, the Board of Directors of ISAC elected a new President in the person of Atty. Aurora Rosario A. Oreta Reference : 2023 and 2024 GIS of ISAC 2024 Annual Statement of ISAC	

RECOMMENDATION1.5			
 Board is assisted in its duties by a Corporate Secretary. Corporate Secretary is a separate individual from the Compliance Officer. Corporate Secretary is not a member of the Board of Directors. 	Compliant Compliant Non-Compliant		Target date to be included in the agenda of the Board Directors meeting this December 2025
 Corporate Secretary attends training/s on corporate governance. 	Compliant	The Corporate Secretary of ISAC is Atty. Eldrige Marvin Aceron, he has extensive knowledge of corporate laws and procedure as shown by his curriculum vitae please see 2024 Annual Report, he complies with the Manda- tory Continuing Legal Education offered by the Supreme Court wherein updates on corporate governance is a regular topic	
RECOMMENDATION1.6			

1.	Board is assisted by a Compliance Officer.	Compliant	Reference: Manual on Corporate Governance Art.VI.2 page	
			Compliance Officer The Chairman of the Board shall designate a Compliance Officer who shall hold at least the position of Vice President or its equivalent. He/She shall report directly to the Chairman of the Board and shall ensure the adherence to the Corporate Governance Manual.	
2.	Compliance Officer has a rank of Vice President or an equivalent position with adequate stature and authority in the corporation.	Compliant	Ms. Ma.Dolores Apostol is the compliance officer of ISAC with a rank of Vice President, she is not member of the board of directors of ISAC Reference: 2024 Annual Statement; 2023 and 2024 GIS	
3.	Compliance Officer is not a member of the board.	Compliant		

	corporate governance annually.	rank of Vice President, she attended the Corporate Governance Orientation Program on December 8-9, 2020 (8hours) at the Institute of Corporate Directors
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Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.

RECOMMENDATION2.1

 Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company. 	Compliant	Reference : CORPORATE GOVERNANCE MANUAL Art.III (I.3) Directors shall Act honestly, in good faith, and with loyalty to the best interest of the institution, its stockholders, (regardless of the amount of their stockholdings) and other stakeholders such as its policyholders, investors, borrowers, other clients and the general public. A director must always act in good faith with care which an ordinarily prudent man would exercise under similar circumstances, while a director shall always strive to promote the interest of all stockholders. He shall also give due regard to the rights and interests of other stakeholders	
RECOMMENDATION2.2			
1. Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	REFERENCE : CORPORATE GOVERNANCE MANUAL Art.III H.8,to,H.10 H.8."Oversee the conduct of the company's business to	

2.	Board oversees and monitors the implementation of the company's business objectives and strategy in order to sustain the company's long-term viability and strength.		ensure that the business is being properly managed and dealings with policyholders, claimants and creditors are fair and equitable"; H.9.Identify principal business risks and ensure the implementation of appropriate risk management systems to specifically manage the underwriting, reinsurance, investment, financial, and operational risks of the company"; H.10. Approve corporate polices in core areas of operations, specifically underwriting, investments, reinsurance and claims management"; In the 2024 Board meeting, the President's Report was presented to the Board wherein the Financial and Operating Performance and Business Updates were discussed. Reference : April 16, 2024 Board Agenda: The frequency of review of business objectives and strategy of the Board of Directors is a continuing process and is always included in the agenda/discus- sion during Board Meetings	
RE	COMMENDATION2.3			
1.	Board is headed by a competent and qualified Chairperson	Compliant	Reference: 2024 GIS, 2024 Annual Statement Board of Directors Profile of ISAC page <u>1</u> Antolin M. Oreta Jr. is the Chairman of the Board of ISAC he is qualified and competent officer of the company	
RE	COMMENDATION2.4			
	Board ensures and adopts an effective succession planning program for directors, key officers and management.	Compliance	ISAC Employees Manual ISAC Corporate Governance Manual	The company is still in the process of drafting the Succession Planning and Retirement Policies and Programs target date to be completed and to be included on the
2.	Directors and key officers.	while as to Directors still in the process of formulating	ISAC has an existing retirement plan for all its employees and officers but the members of the board of directors are not included in the said plan. ISAC is still in the process of formulating guidelines for Board of Directors Reference : ISAC Retirement Plan,	completed and to be included on the agenda of the Board of Directors meeting on December 2025

			ISAC Corporate Governnace Manual ISAC Employees Manual	
RE	COMMENDATION2.5			
	Board formulates and adopts a policy specifying the relationship between remuneration and performance of key officers and board members. Board aligns the remuneration of key officers and board members with long term interests of the company		ISAC Corporate Governance Manual – ISAC Employees Manual	The company is still in the process of drafting a policy for remuneration and performance of key officers and board members. Targeted to be completed and to be included on the agenda of the Board of Directors meeting on December 2025
3.	Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant		
RE	COMMENDATION2.6			
2.	Board has a formal and transparent board nomination and election policy. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance. Board nomination and election policy includes How the company accepts nominations from	Compliant Compliant Compliant	Reference : Corporate Governance Manual Art.III B; Art. III Sec.1; By Laws of ISAC; and Charter of the Board of Directors Sec.3.1,3.2,3.3 The information on the company's nomination and election policy and process and its implementation, including the criteria used in selecting new directors, how the shortlisted candidates and how it encourages	
4.	minority shareholders. Board nomination and election policy includes how the board reviews nominated candidates.	Compliant	nominations from shareholders are indicated in the Corporate Governance Manual and Charter of the Board of Directors	
5.	Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or Replacement of a director.	Compliant	Charter of the Board of Directors of ISAC Sec.3	
6.	Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	Compliant	Charter of the Board of Directors of ISAC Sec.2 and 3	
	COMMENDATION2.7			
1.	Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or in frequently occurring transactions.	Compliant	Reference: Corporate Governance Manual Art. IX Related Party Transactions: a. The overlapping interests in the insurance entity shall be disclosed to the Board and any material transaction involving such interests shall be	

3.	approval of material RPTs, which guarantee fairness and transparency of the transactions. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.		similarly disclosed. b. All related party transaction shall be conducted in terms that are at least comparable to normal commercial practices to safeguard the best interest of the insurance corporation, its policyholders, creditors and claimants. In all cases, the provision of Title 20, Chapter III of the Insurance Code shall be complied with c. All related party transactions shall be disclosed fully to the Board. Prior Board approval shall be obtained for related party transactions that are material in nature Reference : See Related Party Transactions Policy of ISAC
RE	COMMENDATION2.8		
1.	Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	Reference: By-Laws of ISAC Art.VI Sec.1 ; Corporate Governance Manual; Board of Directors and Executive Officers Profile; Charter of the Board of Directors

		The 2024 Management team appointed are as follows: President: Atty. Aurora Rosario A. Oreta Executive Vice President: Atty. Rodrigo S. De Real, Jr. Vice President and Compliance Officer: Ma. Dolores Apostol Underwriter: : Shiela Crisostomo and OIC Internal Auditor: Sammy Pastor Chief Risk Officer: Elaine Sante Human Resources Manager: Ann Bolus	
 Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive). 		Reference: Charter of the Board of Directors (Sec.4.1.g 4.1g The Board is primarily responsible for approving the selection and assessing the performance of the Management led by the Chief Executive Officer (CEO), and control functions led by their respective heads (Chief Risk Officer, Chief Compliance Officer, and Chief Audit Executive Reference : Manual on Corporate Governance of ISAC Art.III H.4 H.4) Monitor and assess the performance of management through a comprehensive and reliable financial reporting system;	
RECOMMENDATION2.9			
1. Board establishes an effective performance management frame work that ensures that Management, including the Chief Executive Officer performance is at par with the standards set by the Board and Senior Management.	Compliant	Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board	

mana perso standa	d establishes an effective performance agement framework that ensures that nnnel's performance is at par with the lards set by the Board and Senior agement.	Compliant	Reference: Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors	
RECOMME	ENDATION2.10			
	d oversees that an appropriate internal ol system is in place.		Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors ISAC DISCLOSURE POLICY ISAC Related Party Transactions Policy ISAC Enterprise Risk Management Framework	
mech poten	nternal control system includes a lanism for monitoring and managing litial conflict of interest of the Management, bers and shareholders.		Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors ISAC Disclosure Policy ISAC Related Party Transactions Policy ISAC Enterprise Risk Management Framework	
3. Board	d approves the Internal Audit Charter.	Compliant	Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board Board of Directors Charter (Section 4.2: Duties & Responsibilities of Members of Directors ISAC Internal Audit Charter	
RECOMME	ENDATION2.11			

 Board overseas that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks. The risk management frame work guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies. 	Compliant Compliant	Reference: Board of Directors Charter Sec.4j A sound enterprise risk management (ERM) framework is in place to effectively identify, monitor, assess and manage key business risks. The risk management framework should guide the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies ISAC Enterprise Risk Management Framework				
RECOMMENDATION2.12						
 Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary duties. 	Compliant	Reference: Board of Directors Charter ISAC Corporate Governance Manual ISAC website: www.intrastrata.com				
2. Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	Reference: Board of Directors Charter ISAC website: www.intrastrata.com				
3. Board Charter is publicly available and posted on the company's website.	Compliant					
Principle 3 : Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.						
RECOMMENDATION3.1						
 Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities 	Compliant	Reference: Board of Directors Charter				
RECOMMENDATION3.2						

1.	Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	Compliant	Reference: Corporate Governance Manual Art.IV.2 Reference: Board of Directors Charter	
2.	Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, Including the Chairman is independent.	Compliant	Reference: Corporate Governance Manual Art.IV.2 Reference: Board of Directors Charter Chairman of the Board Audit Committee : Benjamin Espirirtu who is an independent Director of ISAC Ramon Ngo as member Gordon G. Hu as member	

3.	All members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.	Compliant	Benjamin Espirirtu who is an independent Director of ISAC Ramon Ngo as member Gordon G. Hu as member They are all qualified to be members of the audit committees because of the education, experience, and expertise in the financial field	
4.	The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.		Benjamin Espirirtu is the chairman of the audit committee	
R	ECOMMENDATION3.3			
3.	Corporate Governance Committee is composed of at least three members, majority of whom should be independent directors.	Compliant	Benjamin Espirirtu who is an independent Director of ISAC Ramon Ngo – independent director/ member Ma. Rosario O. Lapus – member	
4.	Chairman of the Corporate Governance Committee is an independent director.	Compliant	Benjamin Espirirtu is an independent Director of ISAC and chairman of the corporate governance committee	

RE	COMMENDATION3.4			
1.	Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	Compliant	Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors Charter of the Board of Directors of ISAC ISAC Enterprise Risk Management Framework	
2.	BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.	Compliant	Reference: Board of Directors Charter(Section: 4.1:Duties & responsibilities of the Board Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors Charter of the Board of Directors of ISAC ISAC Enterprise Risk Management Framework Gordon G. Hu – Chairman of BROC and independent Director of ISAC Ramon Ngo as member Ma Rosario Lapus - member	
3.	The Chairman of the BROC is not the Chairman of the Board or any of other committee.	Compliant	Gordon G. Hu – Chairman of BROC and independent Director of ISAC	

 At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management. 	Compliant	Gordon G. Hu – Chairman of BROC and independent Director of ISAC	
RECOMMENDATION3.5			
 The Board establishes a Related Party Transaction (RPT) Committee, which is tasked with reviewing all material related party transactions of the company 		Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors Charter of the Board of Directors of ISAC RPT Policy of ISAC	
2. RPT Committee is composed of at least three non-executive directors, majority of whom should be independent, including the Chairman.	Compliant	Benjamin Espirirtu - is an independent Director of ISAC Ramon Ngo as member Gordon Hu - member	
RECOMMENDATION3.6			
1. All established committees have Committee Charters stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information	Compliant	Reference: Board of Directors Charter(Section 4.1:Duties & responsibilities of the Board Board of Directors Charter(Section 4.2:Duties & Responsibilities of Members of Directors	
2. Committee Charters provide standards for evaluating the performance of the Committees.		Charter of the Board of Directors of ISAC Nomination and Remuneration Committee ISAC Enterprise Risk Management Framework Corporate Governance Committee charter Audit Committee Charter RPT Committee Charter BROC Charter Personnel Committee Charter	

 Committee Charters were fully disclosed on the company's website. 	Compliant		
Principle 4: To show full commitment to the company duties and responsibilities, including sufficient time to			ly and effectively perform their
RECOMMENDATION4.1			
1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele/video conferencing conducted in accordance with the rules and regulations of SEC	Compliant	Reference: Minutes of the Board of Directors Meeting on December 14, 2024	

 The directors review meeting materials for all Board and Committee meetings. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings. 	Compliant	Reference: <u>Charter of the Board of Directors</u> <u>Sec.7.g</u> Board materials for board of directors meetings shall be provided to the members five (5) days in advance, and in case of additional items two (2) days. Materials for Board and Board committee meetings shall be uploaded through a secure system onto individual tablet devices specifically provided to the Board members to ensure immediate receipt and quick access. Reference: Minutes of the Board of Directors Meeting for 2024	
RECOMMENDATION4.2			
 Non-executive directors concurrently serve as directors to a maximum office (5) Insurance Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the company. 	Compliant	 Reference: <u>Corporate Governance Manual Art.III</u> <u>Sec .F and Charter of the Board of Directors Sec.</u> <u>10.1.a; 10.1.b; and 10.1.c</u> F. Multiple Board Seats a) All directors shall exercise due discretion in accepting and holding directorships outside of the Company. A director may hold any number of directorships outside of the Company provided that, in the director's opinion, these other positions do not detract from the director's capacity to diligently perform his duties as a director of the company; b) The Board may consider the adoption of guidelines on the number of directorships that its members can hold in other corporations to ensure diligent and efficient performance of their responsibilities to the company. 10.1.c. Members of the Board of Directors may concurrently serve as directors to a maximum of five (5) Insurance Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the company 	

RECOMMENDATION4.3			
 The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company. Principle 5: The board should endeavor to exercise and the should endeavor to exercise an	Compliant	Reference: Charter of the Board of Directors Sec10.1.d As of this time not applicable as no new or pending/incoming appointments for incumbent directors in another company dependent judgment on all corporate affairs.	
RECOMMENDATION5.1			
 The Board is composed of at least twenty percent (20%) independent directors. 		Reference: Articles of Incorporation Art.6; By-Laws Art. Sec 1; Corporate Governance Manual III B; Charter of the Board of Directors Sec.2; 2020 General Information Sheet of ISAC B. Composition of the Board The Board of Directors of the Company is made up of eight (8) directors who shall be elected by the stockholders at a regular or special meeting called for that purpose, they shall hold office for one (1) year until their successors are elected and qualified in accordance with the By-Laws of the company. Pursuant to the legal requirement of the Insurance Commission, Members of the Board of Directors must be composed of at least (20%) independent directors. The 2024 Board of Directors of ISAC is composed of 8 members, 3 are independent Directors in compliance with the 20% requirement of Insurance	

		Commission	
RECOMMENDATION5.2			
 The independent directors possess all the necessary qualifications and none of the disqualifications to hold the position. 	COMPLIANT	Reference: <u>Corporate Governance Manual Art.III</u> <u>Sec.E.1i; to Art.III Sec.E.1.iii, Art.III Sec.E.2.i to</u> <u>E.2.iv; 2024 Annual Statement</u> Qualification of Independent Directors	
		E.1. The Independent Directors of the Company shall have the following qualifications:	
		i. An independent shall be one who has not been an officer or employee of the corporation, its subsidiaries or affiliates or related interests for at least three (3) years immediately preceding his term or incumbency;	
		He is not related within the fourth degree of consanguinity or affinity, legitimate or common-law of any director, officer or majority stockholder of the company or any of its related companies;	
		iii. He is not a director or officer of the related companies of the institution's majority stockholders;	
		iv. He is not a majority stockholder of the company, any of its related companies, or of its majority shareholder;	
		 v. He is not acting as nominee or representative of any director or substantial stockholder of the company, any of its related companies, or any of its substantial stockholders; and 	
		vi. He is free from any business or other relationships with the institution or any of its major stockholders which could materially interfere with the exercise of his judgment, i.e., has not engaged and does not engaged in any transaction	
		with the institution, or any of its related companies or any of its substantial stockholders, whether by himself or with	

	other persons or through a form which he is partner.	
	 E.2. Disqualification Independent Directors i. The Independent Directors shall likewise be disqualified during his tenure under the following instances: ii. He becomes an officer or employee of the Company or he becomes any of the persons enumerated under Disqualification for Directors of this Corporate Governance Manual; iii. His beneficial security ownership exceeds two percent (2%) of the outstanding capital stock of the Company, and; iv. Such other disqualifications which this Manual of Governance provides. 	
RECOMMENDATION5.3		
 The independent directors serve for a maximum cumulative term of nine years. 	 Reference: 2023 and 2023 General Information Sheet; 2024 Annual Report The Independent Directors of ISAC and the date they assumed the position: Benjamin Espiritu – from January 1, 2017 the term will end on January 2026 Ramon K. Ngo – from January 1,2017 – the term will end on January 1, 2026 Gordon Hu. From January 1, 2017 up to January 1, 2026 	

2. The company bars an independent director from serving in such capacity after the term limit of nine years.	 Reference: <u>Corporate Governance Manual</u> <u>Art.III</u> Sec.E.3 Term Limits of Independent Director: i. An Independent Director shall serve for a maximum cumulative term of nine (9) years. ii. An Independent Director who served the maximum period shall be perpetually barred for many re-elections in the company but may continue therein as a non-independent director. iii. However, if the company desires to continue the services of an Independent. 	
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			Director who had already served his/her maximum term limit, said Independent Director, as an exception, may still continue to act as such provided that the company submits to the Insurance Commission a formal written justification and must, in addition thereto, acquire the majority of the shareholders' approval during the annual meeting.	
4.	In the instance that the company retains an independent director in the same capacity after nine (9) years, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting.	Compliant	To date, no Independent Director has been retained in the same capacity after serving the term limit, as provided for by IC regulations.	
RE	COMMENDATION5.4			
1.	The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	COMPLIANT	Reference: 2024 General Information Sheet For the year 2024 the Chairman of the Board is Mr. Antolin M. Oreta while the President is Atty. Aurora Rosario A. Oreta	
2.	The Chairman of the Board and Chief Executive Officer has clearly defined responsibilities.	Compliant	Reference: <u>Corporate Governance Manual Art. III. B;</u> <u>Charter of the Board of Directors Sec.5.b.</u> The Chairman of the Board shall be a non-executive director. In addition to the duties provided in the By-Laws of the Company, the responsibilities of the Chairman in relation to the Board shall include the following: 1.To ensure that the meetings of the Board are held in	

			accordance with the By-Laws of the Company; 2.To supervise the preparation of the agenda of the meeting in coordination with the Corporate Secretary, taking into consideration the suggestions of the Directors and Management; 3.To maintain qualitative and timely line of communication and information between the Board and Management. Art. VI.1 Duties and Responsibilities of the President The President shall be in charge of the management and administration of the business operations, affairs and properties of the Company. He shall ensure that all resolutions of the Board are carried into effect and see that the business and affairs of the Company are managed in a sound and prudent manner. He shall ensure the reliability and integrity of financial and operational information and effectiveness, as well as, the efficiency of operations.	
RE	COMMENDATION5.5			
1.	If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead direct or among the independent directors.	Compliant	The Chairman of the Board is Antolin M. Oreta while the CEO/President is Aurora Rosario Oreta	
1.	Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliberation for the same.	Compliant	No material interest transactions involving Directors affecting the corporation for the year 2024	
RE	COMMENDATION5.7			
1.	The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive directors present to ensure that proper checks and balances are in place within the corporation.	Compliant	Corporate Governance Manual Charter of the Board of Directors	

 2. The meetings are chaired by the lead independent director. Principle 6: The best measure of the Board's effectiv appraise its performance as a body, and assess whet 			out evaluations to
RECOMMENDATION6.1			
 The Board conducts an annual assessment of its performance as a whole. 	Compliant	Corporate Governance Manual Charter of the Board of Directors	
2. The performance of the Chairman is assessed annually by the Board.	Compliant	- Charter of the Board of Directors	
3. The performance of the individual member of the Board is assessed annually by the Board.	Compliant		
4. The performance of each committee is assessed Annually by the Board.	Compliant		
 Every three (3) years, the assessments are supported by an external facilitator. 	Compliant	Corporate Governance Manual Charter of the Board of Directors	
RECOMMENDATION6.2			
1. Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	Compliant	Corporate Governance Manual Charter of the Board of Directors	
 The system allows for a feedback mechanism from the shareholders. 	Compliant		

Principle7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders.

RE	RECOMMENDATION7.1					
1.	Board adopts a Code of Business Conduct and Ethics, which provides standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.	Compliant	See <u>ISAC Code of Business Conduct and Ethics</u> Corporate Governance Manual Charter of the Board of Directors			
2.	The Code is properly disseminated to the Board, senior management and employees.	Compliant	ISAC Code of Business Conduct and Ethics properly disseminated to the Board, senior management and employees. A copy of the policy is posted in company's website and furnished to all concerned employees and officers.	Т		
3.	The Code is disclosed and made available to the public through the company website.	COMPLIANT	ISAC Code of Business Conduct and Ethics is disclosed and available to ISAC's website			
RE	COMMENDATION7.2					
1.	Board ensures the proper and efficient implementation and monitoring with the Code of Business Conduct and Ethics.	Compliant	<u>Corporate Governance Manual</u> <u>Charter of the Board of Directors</u> The Board oversees the Human Resources Management which has primary responsibility in proper implementation and monitoring of Code of Business Conduct and Ethics by regularly			

2.	Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies	COMPLIANT	receiving report from the human resources department in relation to ISAC company internal policies	

DISCLOSUREANDTRANSPARENCY

	Principle 8: The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.					
REC	COMMENDATION8.1					
	Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.	COMPLIANT	Reference : ISAC Disclosure Policy 2024 General Information Sheet ; 2024 Annual Statement			
REC	COMMENDATION8.3					
1.	Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment,		Reference : <u>2024 General Information Sheet</u> The share ownership in the company can be found in the GIS <u>2024 Annual Statement</u>			
	Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Hiring of Executives are presented to the Board for their approval. All Executives are required to submit and accom- plish the Personal Data Sheet Form to Human Resources Department			
REC	COMMENDATION8.4					
1.	Company provides a clear disclosure of its policies and procedures for setting Board remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and in the Revised Corporation Code.	COMPLIANT				

2.	Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and in the Revised Corporation Code.	Compliant	ISAC website	
3.	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	COMPLIANT	Source; <u>ISAC Retirement Plan</u> ISAC has a retirement plan in place for all its officers and employees and discloses the remuneration only on individual basis, including termination and retirement provision of the plan	
RE	COMMENDATION8.5			
1.	Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or in frequently occurring transactions.	Compliant	Reference: ISAC Related Party Transaction Policy; Corporate Governance Manual ; Charter of the Board of Directors	
2.	Company discloses material or significant RPTs in the Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders' in the annual stockholders' meeting during the year.	COMPLIANT	Reference: 2024 Annual Financial Statement	
RE	COMMENDATION8.7			
	Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Compliant	Reference: <u>Corporate Governance Manual of ISAC</u> The Corporate Governance Manual is posted in ISAC website	
2.	Company's MCG is posted in its company website.	Compliant		

RECOMMENDATION9.1			
. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	Compliant	Corporate Governance Manual Charter of the Board of Directors	
. The appointment, reappointment removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	Compliant	Corporate Governance Manual Charter of the Board of Directors	
. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	Compliant	See ISAC Company website Annual Statement for 2024 pertaining to external auditor; 2024 General Information Sheet No removal of external auditor done in 2024.Should the situations arise, proper disclosure will be done.	

RECOMMENDATION9.2			
 Audit Committee Charter includes the Audit Committee's responsibility on: Assessing the integrity and independence external auditors; Exercising effective oversight to review a monitor the external auditor's independence and objectivity; and Exercising effective oversight to review a monitor the effectiveneess of the audit process, taking into consideration releva Philippine professional and regulatory requirements. 	and Ince	Corporate Governance Manual Charter of the Board of Directors	
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability a effectiveness on an annual basis.		Corporate Governance Manual Charter of the Board of Directors	
RECOMMENDATION 9.3			
 Company discloses the nature of non-audit services performed by its external auditor in Annual Report to deal with the potential cont of interest. 	ilict	The external auditor of ISAC for 2024 is Reyes Tacan-dong & Co. purely provides audit services to	
2. Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be reviewed as impairing the external auditor's objectivity.	Compliant	Corporate Governance Manual Charter of the Board of Directors	

Principle 10: The company should ensure that the material and reportable non-financial and sustainability issues are disclosed.

R	ECOMMENDATION10.1			
1.	Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	Compliant	 Reference: <u>Corporate Governance Manual Art.VII.</u> VII. DISCLOSURE AND TRANSPARENCY a) The Board shall commit to fully disclose all material information and dealings. It shall cause the filing of all required information for the interest of the stakeholders. All material information may include: earnings, results, acquisition or disposition of assets, board changes, related party transactions, shareholdings of directors, changes in ownership, remuneration of all directors and senior management, corporate strategy, and off balance sheet transactions. b) The process of risk management and the overall results of risk assessments should be appropriately disclosed in a transparent and understandable fashion. Disclosure of risk factors should identify those most relevant to the company's strategy. All such information should be disclosed through approved regulatory procedure for company announcement as well as through annual report. 	
2.	Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.	Compliant	Corporate Governance Manual Charter of the Board of Directors	

3. Company recognizes the need for financial resilience towards natural disasters to hasten the recovery of communities after a devastating loss and has participated in the Philippine Catastrophe Insurance Facility (PCIF).		ISAC hasparticipated in all seminars, conference, symposium offered by the Insurance Commission and PIRA for the establishment of PCIF facilityand as of this time in continuous discussion with all the stakeholders to craft the guidelines for PCIF			
Principle 11: The company should maintain a compre crucial for informed decision-making by investors, stak			evant information. This channel is		
RECOMMENDATION11.1					
 The company should have a website to ensure a comprehensive, cost efficient, transparent, and timely manner of dissemination information to the public. 	Compliant	ISAC website (www.intrastrata.com)			
INTER	RNAL CONTROLSYS	stemandRisk M anagementFramework			
Principle 12: To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective control system and enterprise risk management framework.					
RECOMMENDATION12.1					
 Company has an adequate and effective internal control system in the conduct of its business. 		Corporate Governance Manual Charter of the Board of Directors			

 Company has an adequate and effective enterprise risk management framework in the conduct of its business. 	Compliant	ISAC Enterprise Risk Management Framework	
RECOMMENDATION12.2			
 Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations. 	Compliant	Corporate Governance Manual Charter of the Board of Directors ISAC Enterprise Risk Management Framework ISAC AMLC Manual ISAC Audit Committee Charter	
RECOMMENDATION12.3			
 The company has a qualified Chief Audit Executive (CAE) appointed by the Board. 	Compliant	Sammy Pastor is the Chief Internal Auditor of ISAC Corporate Governance Manual	
 CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider. 	Compliant	Charter of the Board of Directors ISAC Enterprise Risk Management Framework ISAC AMLC Manual ISAC Audit Committee Charter	

3. In case of a fully outsourced internal audit activity, qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Compliant	The internal audit activity of the company is not outsourced. The company has an internal auditor in the person Sammy Pastor and he is assisted by the Accounting Department of the company headed by Ma. Dolores Apostol	
RECOMMENDATION12.4			
 The company has a separate risk management function to identify, assess and monitor key risk exposures. 	compliant	ISAC Enterprise Risk Management Framework	The system for risk management function of the company is still being finalize target date of compliance is December 2025
RECOMMENDATION12.5			
 In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM). 	compliant	Elaine Sate is the Chief Risk Officer of ISAC ISAC Enterprise Risk Management Framework	
2. CRO has adequate authority, stature, resources And support to fulfill his/her responsibilities	compliant		
Cu	JLTIVATINGASYNER	GICRELATIONSHIPWITHSHAREHOLDERS	
Principle 13: The company should treat all sharehold	ers fairly and equi	tably, and also recognize, protect and facilitate the ex	ercise of their rights.
RECOMMENDATION13.1			
 Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance 	Compliant	Reference: <u>Corporate Governance Manual of</u> <u>ISAC Art.X, X.1 to X.7 Stockholders</u> <u>Rights and Protection</u>	
 Board ensures that basic shareholder rights are disclosed on the company's website. 	Compliant	The Corporate Governance Manual of ISAC wherein the basic shareholders rights are disclosed is uploaded in ISAC's website	

Re	COMMENDATION13.2			
1.	Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 21 days before the meeting,	Compliant	Reference: ISAC Annual Stockholders Meeting Notice 2024 The Notice of Annual Stockholders' Meeting was sent in advance to ISAC stockholders within 30 days prior to the scheduled meeting.	
RE	COMMENDATION13.3			
1.	Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	Corporate Governance Manual Charter of the Board of Directors	
2.	Minutes of the Annual and Special Shareholders' Meetings are available on the company website within five business days from the end of the meeting.	Compliant	ISAC website	
Re	COMMENDATION13.4			
1.	Board has an alternative dispute mechanism to resolve intra -corporate disputes in an amicable and effective manner	Compliant	Corporate Governance Manual Charter of the Board of Directors	
2.	The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	Compliant	Corporate Governance Manual Charter of the Board of Directors	

DUTIESOFSTOCKHOLDERS

Principle14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholder's right and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.

RECOMMENDATION14.1				
 Board identifies the company's various stakeholders and promotes cooperation between the man and the company in creating wealth, growth and sustainability. 	Compliant	Reference: 2024 General Information Sheet of ISAC <u>Corporate Governance Manual</u> <u>Charter of the Board of Directors</u> ISAC's shareholders are identified in the GIS		
RECOMMENDATION14.2				
 Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders. 	Compliant	Reference: Corporate Governance Manual of ISAC Art.X, X.1 to X.7 Stockholders Rights and Protection; Art.XIRelations with Stockholders Art.XI.1; XI.2 Corporate Governance Manual Charter of the Board of Directors		
RECOMMENDATION14.3				

 Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights. 	Reference: ISAC website Stakeholders can freely communicate with the company and to obtain redress for the violation of their rights. Either in the company's website or calling the company's Phone landline 88173031 to 34 <u>Corporate Governance Manual</u> <u>Charter of the Board of Directors</u>	
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Principle15: A mechanism for employee participation should be developed to create a symbiotic environment, realize the company's goals and participate in its corporate governance processes.

RECOMMENDATION15.1 1. Board establishes policies, programs and Compliant Corporate Governance Manual procedures that encourage employees to Charter of the Board of Directors actively participate in the realization of the company's goals and in its governance. **RECOMMENDATION15.2** Compliant ISAC ANTI-BRIBERY POLICY 1. Board sets the tone and makes a stand against ISAC Code of Business Conduct & Ethics corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct. Compliant 2. Board disseminates the policy and program to Corporate Governance Manual employees across the organization through Charter of the Board of Directors trainings to embed them in the company's culture. **RECOMMENDATION15.3** 1. Board establishes a suitable framework for Compliant ISAC ANTI-BRIBERY POLICY whistle blowing that allows employees to freely ISAC Whistle Blowing Policy ISAC Code of Business Conduct & Ethics communicate their concerns about illegal or unethical practices, without fear of retaliation. Compliant Board establishes a suitable framework for 2. whistle blowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistle blowing concerns. 3. Board supervises and ensures the enforcement Compliant of the whistle blowing framework Corporate Governance Manual Charter of the Board of Directors

Principle16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development. RECOMMENDATION16.1					
	Company recognizes and places importance on The interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.	Compliant	Reference: 2024 Annual Statement 2024 outreach and relief program of ISAC		
2.	Special Provision for Philippine Catastrophe Insurance Facility.	Compliant	ISAC is a member and subscriber of tha Philippine Catastrophe Insurance Facility.		



Uberrimae Fidei

May 31, 2024

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ATTY. REYNALDO A. REGALADO Insurance Commissioner Insurance Commission INSURANCE COMMISSION BUILDING 1071 United Nations Avenue, Manila



Subject : Annual Corporate Governance Report For the Year 2023

Sir:

In compliance with the above subject, enclosed herewith is the Annual Corporate Governance Report of Intrastrata Assurance Corporation for the year 2023.

Hope you will find enclosure in order.

Thank you.

Your very truly,

Ma. Dolores R. Apostol Vice President - Finance

8/F 88 Corporate Center Building, Sedeño Cor. Valero Streets, Salcedo Village, Makati City, Philippines Trunkline: 8817-3031 to 34 • Fax No.: 8817-2193

NOTARY PUBLIC

9071 Homniga St., Clympia, Makell City

DOC NO. 233 PAGE NO. 48 BOOK NO. 01 SERIES OF 2024

CERTIFICATION

The undersigned certifies that the response and explanations in the 2023 Corporate Governance Report of INTRASTRATA ASSURANCE CORPORATION are true, complete and correct based on our own personal knowledge and or authentic records

Signed in this _____ day of _____ 2024

BENJAMIN ESPIRITU Independent Director

SUBSCRIBED and SWORN to before me this _____day of _____ 2024 by the following who are all personally known to me or whom I have identified through competent evidence of identity and who exhibited their respective government issued identification card as follows ;

DOC NO. 234 PAGE NO. 48 BOOK NO. 3 SERIES OF 2024

9071 Hornigo SL, Olympic, United City

NOTARY PUBLIC

The undersigned certify that the answers and explanations in the above 2023 Annual Corporate Governance Report of INTRASTRATA ASSURANCE CORPORATION are true, complete and correct based on our own personal knowledge and/or authentic records.

Signed in the City of/Makati on

ANTOLIN M. ORETA JR. Chairman of the Board

BENJAMIN ESPIRITU Independent Director

GORDON HU Independent Director

ATTY.ELDRUSE MARVIN ACERON

day of 2024

ATTY. AURORA ROSARIO A. ORETA President

RAMON K. NGO Independent Director

March

MA.DOLORÉS APOSTOL COMPLIANCE OFFICER

SUBSCRIBED and SWORN to before me this _____day of _____ 2024 by the following who are all personally known to me or whom I have identified through competent evidence of identity and who exhibited their respective government issued identification card as follows ;

Government ID

Place/Date Issued

ANTOLIN M ORETA JR. Passport #P3610614B/Manila/Oct.23, 2019 ATTY. AURORA ROSARIO A. ORETA IBP Lifetime No. 6327 BENJAMIN ESPIRITU Driver'sLicense #N0-773011858 RAMON K. NGO Senior Citizen ID # 26874-B/May 25, 2012 GORDON HU TIN # 209-675-265 ATTY.ELDRIGE MARVIN ACERON IBP No. 41147 MA.DOLORES APOSTOL SSS No. 03-8814086-0 The undersigned certifies that the response and explanations in the 2024 Corporate Governance Report of INTRASTRATA ASSURANCE CORPORATION are true, complete, and correct based on our own personal knowledge and/or authentic records.

Signed this ____ day of 2 6 MAY 2022025

tolin M. Ore

Chairman of the Board

BEJAMIN ESPIRITU Independent Director

Kmma Am & Ant.

ATTY, AURORA ROSARIO A. ORETA President

ION K. NGO Independent Director

GORDON HU Independent Director

ATTY, ELDAIGE MARVIN ACERON Corporate Secretary

MA Compliance Officer

SUBCRIBED AND SWORN to before me this ____ day of 2 6 MAY 2025 2025 by the following who are personally known to me or whom I have identified through competent evidence of identity and who exhibited their respective government issued identification card as follows:

Affiants ANTOLIN M. ORETA, JR. ATTY, AURORA ROSARIO A. ORETA IBP Lifetime No. 6327 **BEJAMIN ESPIRITU** RAMON K. NGO GORDON HU ATTY. ELDRIGE MARVIN ACERON MA. DOLORES APOSTOL

Government ID Passport No. P3610614B Driver's License No. NO-773011858 Senior Citizen ID No. 26874-B TIN No. 209-675-265 IBP No. 41147 SSS No. 03-8814086-0

Place/Date Issued Manila/ Oct. 23, 2019

May 25, 2012

NOTARY PUBLIC

ATTY. ANGYLYN A. TADENA Notary Prete: Makati until 12/31/2023 Apt. No. M-188 IEP Lifetime No. 07046 Roll No. 53897 MCLE No. VIII-0011497 PTR No. 10468328 01/06/2025 Makati 9071 Homiga St. Olympia, Makati City

CERTIFICATION

The undersigned certifies that the response and explanations in the **2024 Corporate Governance Report** of **INTRASTRATA ASSURANCE CORPORATION** are true, complete, and correct based on our own personal knowledge and/or authentic records.

Signed this ____ day of 2 6 MAY 2025

BENJAMIN ESPIRITU Independent Director

SUBCRIBED AND SWORN to before me this _____ day of 2 6 MAY 2025 2025 by the following who are personally known to me or whom I have identified through competent evidence of identity and who exhibited their respective government issued identification card as follows:

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Page No. 28 Book No. 6	DOCUMENTARY STAMP Roll No. 538 97 MCLE No VIII-0011497 Roll No. 538 97 MCLE No VIII-0011497
Series of 2025	PTRNo.10-68328 01/06/2025 Makati 9071 Homiga St. Olympia, Makati City 25000011406402/21/20259:41DS111PSIC6622RD0125

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